



Billing Services Offered at Butler County REC

Bills are calculated on the previous month's usage, printed and mailed out by the 8th of each month. Payments are due on the 28th of the month.

Overdue bills are charged a penalty of 1.5 percent of the amount due. Delinquent balances must be paid within 12 days after the billing date to avoid disconnection and additional costs (such as bill collection and reconnection fees).

Payment OPTIONS designed to save you time and money

- 1. Set up SmartHub on our website (My Account - Online Bill Pay) to set up:**
 - a. Automatic Bill Payments** – You'll need a checking or savings account and SmartHub does the rest. Members receive their bills each month or can choose to receive e-mail notifications when bills are viewable online.
 - b. Credit or Debit Card Payments**
 - c. Paperless Billing**
 - d. Scheduled Payments**
- 2. Automatic Bank Draft Payments** With this service, all you need is a checking or savings account, and we do the rest. You still receive a bill each month, but your payment is automatically withdrawn from your bank account on the 28th of every month or the next banking day if the 28th is a bank holiday or weekend. Automatic bank draft payment is offered at no extra charge for members.
- 3. Budget Billing** Wouldn't it be nice to know exactly how much your bills were going to be every month? At Butler County REC we can help. When you sign up for our budget billing, we base your bill on the past 12 months' usage. Budget-billing accounts are reviewed in January and July. Participants are notified at those times if adjustments are needed. We do require at least 12 months of billing history with us to participate.
- 4. Night Depository Payments** Place your payment in our night depository box located on the south end of the office in Allison. To avoid confusion, include the bottom portion of the bill with your payment and use the return envelope provided.
- 5. Pay-by-Mail** Payments can be mailed to our payment center in Hampton: Butler County REC, PO Box 374, Hampton, IA, 50441. Be sure to return the bottom portion of the bill with your payment and use the return envelope provided. Allow four to five working days for delivery.
- 6. Pay-by-Phone** Call our toll-free, 24-hour, secure payment line at 855.918.3803. You will need either the primary phone number listed on your Butler County REC account or your Butler County REC account number to sign up. In addition, you will need the last four digits of the Social Security number listed on your Butler County REC account.
- 7. Pay-in-Person** Payments are accepted at our office located at 521 N. Main, Allison, from 7:00 a.m. to 3:30 p.m., Monday – Friday.

WEBSITE: butlerrec.coop • E-MAIL: butler@butlerrec.coop



How to read your electric bill

Questions?

For immediate assistance, call us during our office hours or send an e-mail to butler@butlerrec.coop. Our after-hours answering service handles only outage and emergency calls.

Message Box

Important co-op news and announcements are printed here.

Past Due Account Notice

If your account is past due, a statement (printed in green) will appear in this box giving the balance and the date we must receive your payment to avoid disconnection. **THIS IS THE ONLY NOTICE YOU WILL RECEIVE.** We do not send separate delinquent notices to customers with past due balances.

Power Usage

Information about your electrical usage and cost, with a 13-month usage graph, is shown here.

Butler County REC
The Tachewee Energy Cooperative

521 N. Main, P.O. Box 95
Alison, IA 50602-0098

Office Hours: 7:00am to 3:30pm, Monday-Friday
Phone: 1-319-267-2726 or 1-888-267-2726
Pay-By-Phone: 1-844-749-3051
Phones are answered 24 hours a day.
Website: www.butlerrec.coop

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Looking to save on energy costs this winter? Add attic insulation. We have rebates to help with the cost of materials. We also have ideas for energy upgrades that can save you money and improve the value of your home. Contact our Energy Efficiency Department for details.

Average temperature during this billing period: 69°
Last year's average temperature during this billing period: 70°

KWH USAGE HISTORY

Current Month's Average KWH Per Day	2355
Average Cost Per Day	2.18

Account #
Map Location
Service Desc.
Previous Bill Amount 66.44
Payment Received -66.44
Bill Adj-Deposit-Penalty 0.00
Balance Forward 0.00
Current Charges 09/03/2019 63.66
Bank Draft -- Do Not Pay 63.66
After 09/28/2019 With Penalty 64.61

FARM/RESIDENTIAL	METER	
NEW READING 09/01/19	42919	
PRIOR READING 08/01/19	42647	
USAGE MULTIPLIER	272	
FACILITY CHARGE		23.75
272 KWH @ 0.13990		37.89
ELEC HEAT SEASON - FAR		
METER		
NEW READING 09/01/19	5026	
PRIOR READING 08/01/19	3500	
USAGE MULTIPLIER	1	0
ENERGY COST ADJ 272 KWH @ 0.00511		1.39
ENERGY COST ADJ 0 KWH @ 0.00000		0.00

TOTAL ELECTRIC CHARGES 63.03
LOCAL OPTION TAX 0.63
CURRENT CHARGES 63.66

RETURN THIS PORTION WITH YOUR PAYMENT. PLEASE DO NOT FOLD, STAPLE OR PAPERCLIP.

Account	Due Date	Total Due	With Penalty
	09/28/2019	63.66	64.61

Bank Draft -- Do Not Pay

Please make payable to:

BUTLER COUNTY RURAL ELECTRIC COOPERATIVE
PO BOX 374
HAMPTON IA 50441-0374



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Payment History

This shows last month's bill amount; payment received; and any bill adjustments, penalties or balance forward. If this information does not match your records, please contact us.

Amount Due

The total amount due is shown in this green box. Your bill is due upon receipt. If not paid by the 28th of the month a penalty will be added to this amount.

Charges and Fees

A detailed list of the energy used and service charges for your current billing period are given here. The new and prior meter readings, including your kilowatt hour (kWh) usage and rates, are also shown. This example may not be the rate that you are billed.

Payment Options

We offer a wide variety of bill payment services:

- Automatic bank draft or credit/debit card
- Night deposit
- Pay-by-mail
- Pay-by-Phone
- Pay-in-person
- SmartHub